

Editorial

Let's start the introduction to Macopharma with a simple question: What is important to know about the company?

Macopharma is a 47-years old French company, family-owned, based in the North of France with a global presence, and producing strategic disposables for health care: **blood bags and filters**. Macopharma was created thanks to a strong willingness to listen to customers and satisfy them.

This is still in our DNA, these are our values:

We Move with Agility, We Anticipate to Create Value for all our stakeholders in a One Maco Spirit.

#### What about the purpose along these 47 years to satisfy customers' requests?

Supporting life. Indeed, **Blood is Life** and at Macopharma we support Life. Obviously, our environment has changed, the challenges are becoming bigger, and this is why we need to change, to evolve and pursue our activity to support LIFE.

#### **3 types of changes :**

 CSR responsibilities with a first action, removing DEHP from all our products.
 Customers' satisfaction responsibilities by providing complete and sustainable solutions, BLOOD PROCESSING SOLUTIONS
 Continuous improvement responsibilities towards employees, customers and distributors learning from our experiences and becoming better every day.

Our mission is ambitious but our values enabled us to achieve it along the years so I'm confident for Macopharma's bright future as we have great teams animated by the pride to support LIFE.

**Caroline HERNU** Macopharma Managing Director









Contents

values	4
eritage	5
cutive Committee	6
figures 2024	7
2030 Ambition	8
Ith, Safety and Environment Policy	9
al and Regulatory Obligations	10
lity Policy	11
iness Continuity	12
V	13
Ilaborative approch across our ecosystem	14
sfusion kit	15
od Components	16
od Processing Solutions	17
Solutions	18 to 26



#### Be M.A.C.O. means :

- M for Move with agility : develop responsibility, question, simplify, accelerate
- A for Anticipate : Innovate, plan, be open-minded
- C for Create value : add value, make an impact, achieve results
- O for One Maco : partnership, bridge-building, self and others development

### Engaged for Life

Our responsibility for more sustainable blood industry is defined through our 2030 ambition and related action plan. Across all of our sites and with stakeholders, we aim at protecting People, Planet and Patients through a committed Governance.

Engaged for Solutions

Macopharma Blood Processing Solutions combine expertise on disposables, equipments, softwares and processing guidelines to support healthcare professionals for safer and higher quality blood components for the benefit of donors and patients.

Engaged for *Learning* 

We believe in collaborative approaches relying on lean management to facilitate initiatives, allow mistakes and promote root cause analysis for ongoing improvement.



Our values

We make the best out of every drop of blood by providing sustainable solutions to every patient

Blood is life, We support life







**Move with agility** 

**Anticipate** 

**Create value** 

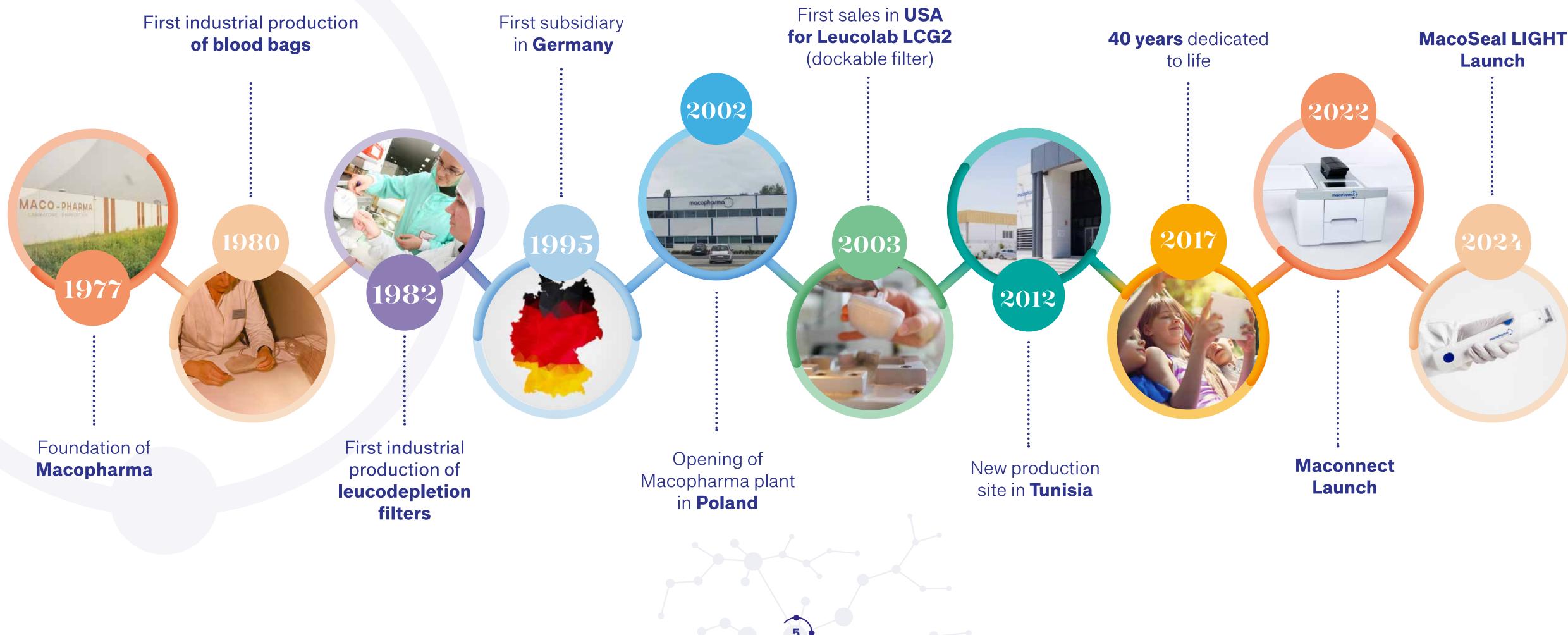
**One Maco** 

4





Over the years, the men and women of Macopharma have demonstrated great agility, a capacity for inclusion and anticipation, as well as added value.



Aheritage





#### Caroline HERNU Managing Director

Managing a global company, a European leader in Blood Processing Solutions industry is a continuity as I always had people as a key driver along my career decisions. Every day, I'm proud to see our teams' engagement to develop solutions to support life. As a mid-size family company, the closer we are to our values, the more agile we become to demonstrate our expertise. This is a chance to contribute to a meaningful industry within a human-centric company.



Frank SCHOENFELD

Blood Processing Solutions Director

We aim at selling complete Blood Processing Solutions and not only products. This requires a trustful relationship with partners and customers so we can all benefit from innovative and cost-efficient solutions. Our purpose goes beyond sales as we all work to save lives while protecting our people and their jobs so they can continue to grow with Macopharma.



#### **Raouf BENYAMINA**

Regulatory Affairs, Quality and Materiovigilance Director

 We consider it both a privilege and a responsibility to be a major actor in the blood industry because whatever happens in this ever rapidly evolving world, humanity will always need access to blood.
 My role is to make sure the solutions we provide are not only safe, but also qualitative in a way that preserves our agility towards blood banks.



 As a company, Macopharma faces daily challenges and constantly needs to reinvent itself.
 Improving its way of working with Operational Excellence or Preparing the future with Strategic projects and digital transformation.
 We have a strong dedication in offering the best solutions for our customers and for our employees.

Executive Committee



#### **Isabelle ROHAN**

Head of Human Ressources and Sustainable Transformation

 We deal with many CSR challenges and we can rely on Macopharma governance and our employees' engagement to transition to more responsibility.
 Our goal is to protect them not only daily with a safe environment but also to help on health and sustain Macopharma for the next decades. People, planet and Patients are the 3 axis of our CSR approach so we all work to improve our impact from a company but also a community and individual perspective.



#### Thomas WIDMAIER Head of Finance

We are a family mid-size company with lots of agility. This is helpful to handle the sanitary crisis as well as price increase and environmental challenges. My role is to secure financial rationale across all the decisions we make thanks to a collaborative approach.

#### Pierre Yves D'HUYSSER

**Transformation Director** 



#### **Sylvain PINON**

Development and Prospective Director

 Innovation and quality of the products emerging from Macopharma are deeply rooted in our DNA, from the very beginning. Our teams work hard every day to provide customers and patients ever more effective solutions. This strategy also illustrates our determination to secure and perpetuate a human company for which all our employees invest every day to provide the very best in technology.







- 2029 employees worldwide
- 22 countries
- 44 nationalities



- 22 million finished products
- **15** subsidiaries
- 84 countries covered
- 60 distributors



Key figures 2024



Finances

**181** million € sales revenue

7

- 392 patents
- 224 brands
- R&D investment: 4.2% of total sales revenue

Production { ?

- 3 plants: France, Tunisia, Poland
- 19.9 million of blood kits produced **Including 17.7 million of filters**
- 98% European suppliers













- **Strengthening** the management of our CSR performance through specific governance
- Integrating CSR issues into our decisions and processes
- **Spreading** business ethics in our relationships with all stakeholders
- **Embedding CSR** issues into our reward policy

#### **2030 AMBITION**

- **Dedicate** CSR ambassadors in our sites
- **100% of employees** to be trained on CSR
- 100% of the new conception files / risk analysis integrate CSR stakes
- **100% of collaborators** have CSR responsibilities in their own job
- 100% of our suppliers audited by our responsible purchasing surveys
- 100% of managers have CSR objectives in their bonus



Responsible consumption and production

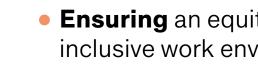


Peace, justice and strong institutions



17

**Partnerships** for the goals



- Providing a healt and safe workplace
- Offering the oppo and prepare for the
- Reducing our car contribute to the F
- Optimizing our us resources and was
- Developing susta

Patient

People

Planet

- Providing healthd that meet the high of quality and safe
- **Designing** innova solutions to streng transfusion chain
- Taking action to r available to more

CGR 2030 Ambition



uitable and nvironment Ithy ace portunity to grow he future	2030 AMBITION	<ul> <li>Equality Female-Male in Top Management positions</li> <li>Zero lost-time accident</li> <li>Keep internal mobility at 25%</li> </ul>		3Image: Constraint of the second	5 Gende equali 10 Reduc inequali
arbon emissions to Paris Agreement use of natural aste management tainable products	2030 AMBITION	<ul> <li>30% reduction in the GHG emissions linked to our activities</li> <li>30% reduction in industrial waste</li> <li>5% per year of reduction in our energy consumption</li> <li>100% of our range of products covered by an environmental life cycle analysis</li> </ul>		12Image: Construction of the second production	13Climatic action15Life on late
ncare products thest standards fety vative and efficient ngthen the blood n make our solutions e patients	2030 AMBITION	<ul> <li>100% of our customers converted to non DEHP products by 2028</li> <li>Zero batch recall</li> <li>Zero Field Safety Notice</li> <li>1 product part of BPS launched per year including at least one patent</li> <li>1 new application per year to feed the Innovation pipeline</li> </ul>	t	3Image: Image: Imag	9 Indust infrastru







ate on





Macopharma, as part of its daily operations, will not only undertake to comply with the applicable HSE regulations to which it is subject, but will also strive to go above and beyond its Legal and Regulatory obligations to constantly improve and become a benchmark in this area.

Integrate the HSE criteria into the life cycle of our new products from the design stage in order to mitigate any potential impacts.

Optimise the consumption of natural resources relating to our activities, recognise our ultimate losses and prevent accidental pollution.

Involve our employees in the development of our HSE culture through a consultative and participatory approach.

Reduce and control the exposure of our staff to internal risks or external risks in order to reduce impact on their health.

Select and assess our external stakeholders and partners according to our HSE requirements.

Train and raise the awareness of our staff and external stakeholders, in order to develop best practices for the prevention of accidents, damage to health and damage to the environment.

Raise the awareness of users of our products on the preferred channels for the end-of-life of our products.

Communicate and take into account the challenges of our stakeholders in relation to our activities namely, our staff, our customers, our external stakeholders, our suppliers, our supervisory authorities etc.

The Management team undertakes to implement the necessary measures for the continuous improvement of the HSE Management System.

Health, Safety and Environment Policy

Macopharma undertakes as part of its sustainable development policy to :







products or services.

• "Framework for benefits" e-learning module Procedure 100933 "Supervision of benefits"

- Penal sanctions

Legal and Regulatory Obligations

To re-establish trust between pharmaceutical companies and patients by proposing efficient control of benefits provided to healthcare professionals.

### THE AIM?



#### Framework for benefits

Order no. 2017-49 of January 19, 2017 relating to benefits offered by persons manufacturing or marketing healthcare



#### **C**. Transparency decree

Law n° 2011-2012 of December 29, 2011 on the transparency of links of interest.

 Procedure 105156 "Modalités d'application du décret transparence des liens avec les acteurs de santé français".

• website : https://www.transparence.sante.gouv.fr/

To reinforce transparency and the fight against corruption and influence peddling with public or private players

### THE AIM?

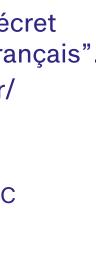


#### **SAPIN II LAW (Compliance)**

- We are bound by the law.
- Similar legislation in every country in the world.
- The Group is committed to fighting all forms of corruption wherever it operates.
- •Raising awareness of at-risk teams
- Procedure 120530 "Business partner selection".







We make the best out of every drop of blood by providing sustainable solutions to every patient

Blood is life, We support life

Engaged for

solutions



**Engaged for** 

life

#### Safety

Raise the standard of care to ensure the best quality of life for all by providing safe products and services for patients and users.

Develop mindset, motivate and invest on people to reach high level of performance.

Move with
Anticipate
Create val
One Maco



Listen to our customers, understand and anticipate our healthcare partner's unmet needs providing innovative solutions.

### Collaboration

### h agility

lue



learning

**Engaged for** 

000

### Efficiency

Manage efficiency of all our processes and work on their continuous improvement.





Business Continuity

Macopharma commits to its customers, employees, shareholders, suppliers, regulatory organizations... to do its utmost to:

- Maintain and preserve its business;
- Respect its contractual commitments ;
- Respect applicable regulations;
- Maintain company's financial situation;
- Minimize any risk of business interruption.

To do this, Macopharma has developed and continues to improve an effective Business Continuity Management System according to the **ISO 22301** referential:

- Integrate aspects of business continuity in the conception of its products and services ;
- Reduce to an acceptable level the processes which have been pointed out as critical following an analysis of impacts and risks ;
- Train its teams to control continuously the risks related to its processes in order to ensure its business continuity ;
- Test its business continuity plan by carrying out situational exercises to check its efficiency ;
- Set up and follow up relevant performance indicators in order to define the improvement points;
- Set up a regular communication plan intended for relevant stakeholders.

Macopharma's Executive Management Commits to implement measures necessary for continuous improvement of its system of Business Continuity Management.





<sup>66</sup> The best way to predict the future is to create it ,, (Peter Drucker - Professor, author & theoretician)

At macopharma, we believe in innovation to reach our vision to raise the standards of care. From incremental to radical and disruptive innovation, we organize with multi-disciplinary experts: our innovation committee.

#### Driving and encouraging innovation at Macopharma.

In 2022, we put in place a process to organize and foster innovation and deliver his assessments and recommendations to the Executive at Macopharma. We created an internal, international and **Committee.** It also plays a role in supporting, advising and assisting multidisciplinaryInnovationCommittee(IC).Thiscommitteeismade idea carriers and steering committees during the idea incubation up of 11 experienced members with complementary backgrounds process, to ensure that ideas are properly documented and analyzed. and profiles to enable cross-assessment of ideas/opportunities, taking into account the various business aspects (marketing, It's a "step-by-step" approach that enables us to gain visibility and R&D, business development, regulatory affairs, industrialization, prepare for the transition to project mode, while reducing risks automation, industrial property, medical affairs, sales, or project upstream of the project phase. management).

To date, more than forty opportunities have been collected and The INNO committee's role and responsibility is to evaluate, select recorded, from internal sources, our various partners, our customers and prioritize the best ideas in line with the company's vision and and external companies. Of the new ideas submitted, retained by the strategy, as factually and objectively as possible. He must ensure IC and validated by the EXCOM, 6 are being incubated for further traceability of ideas, process visibility, cross-functional alignment evaluation, and **3 have now entered the project pipeline**.

> **Bruno Delorme, PhD.** Innovation Pole Manager, R&D **Innovation Committee Manager**













#### **OUR PUBLIC PARTNERS**

- Municipalities
  - Authorities
  - Institutions
- Administration

#### **OUR INTERN PARTNERS** Our employees and social partners Our shareholders

#### **OUR BUSINESS PARTNERS**

- Customers
- Suppliers
- Scientific and industrial partners
- Banks and financial institutions

# Acollaborative

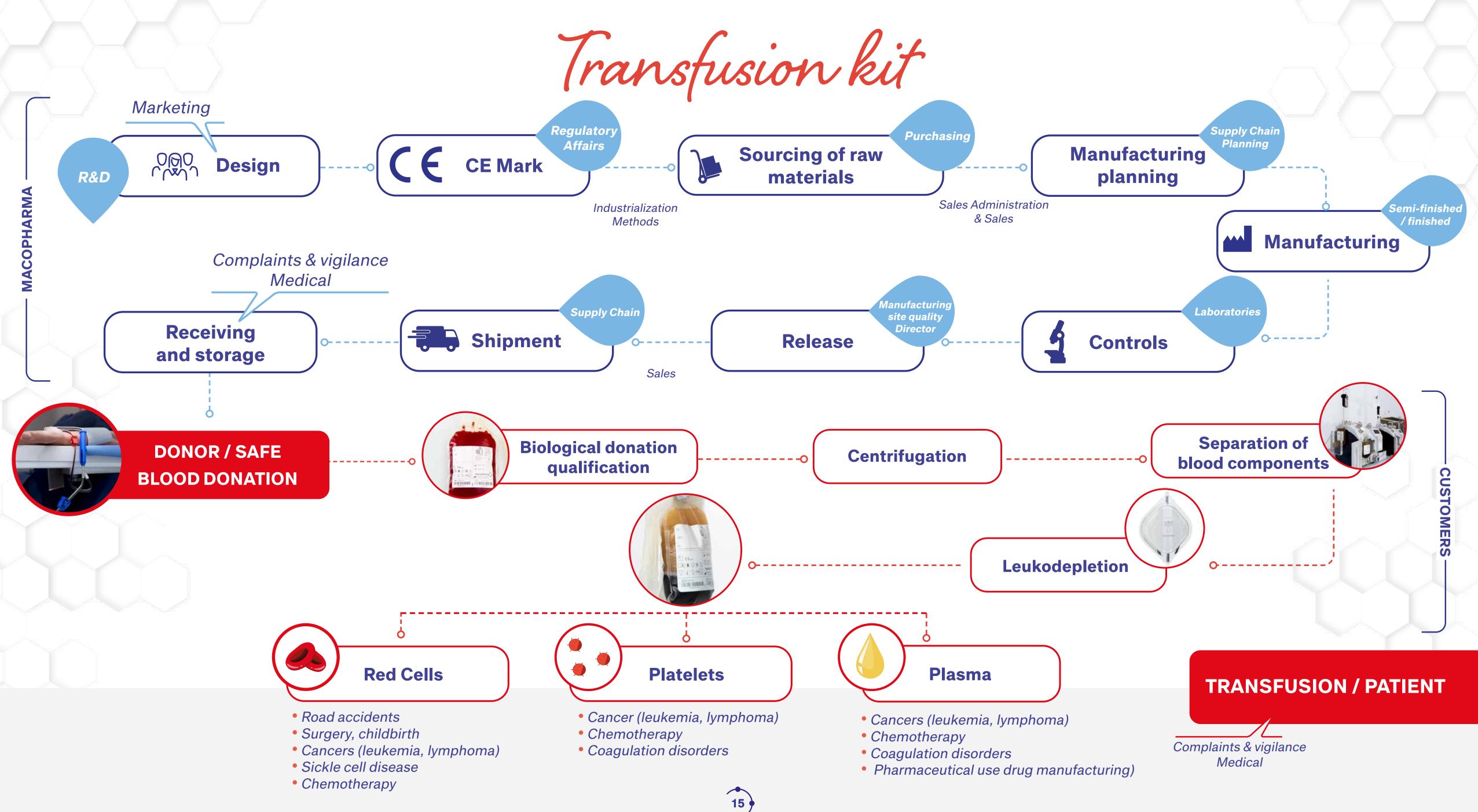
approch across our ecosystem

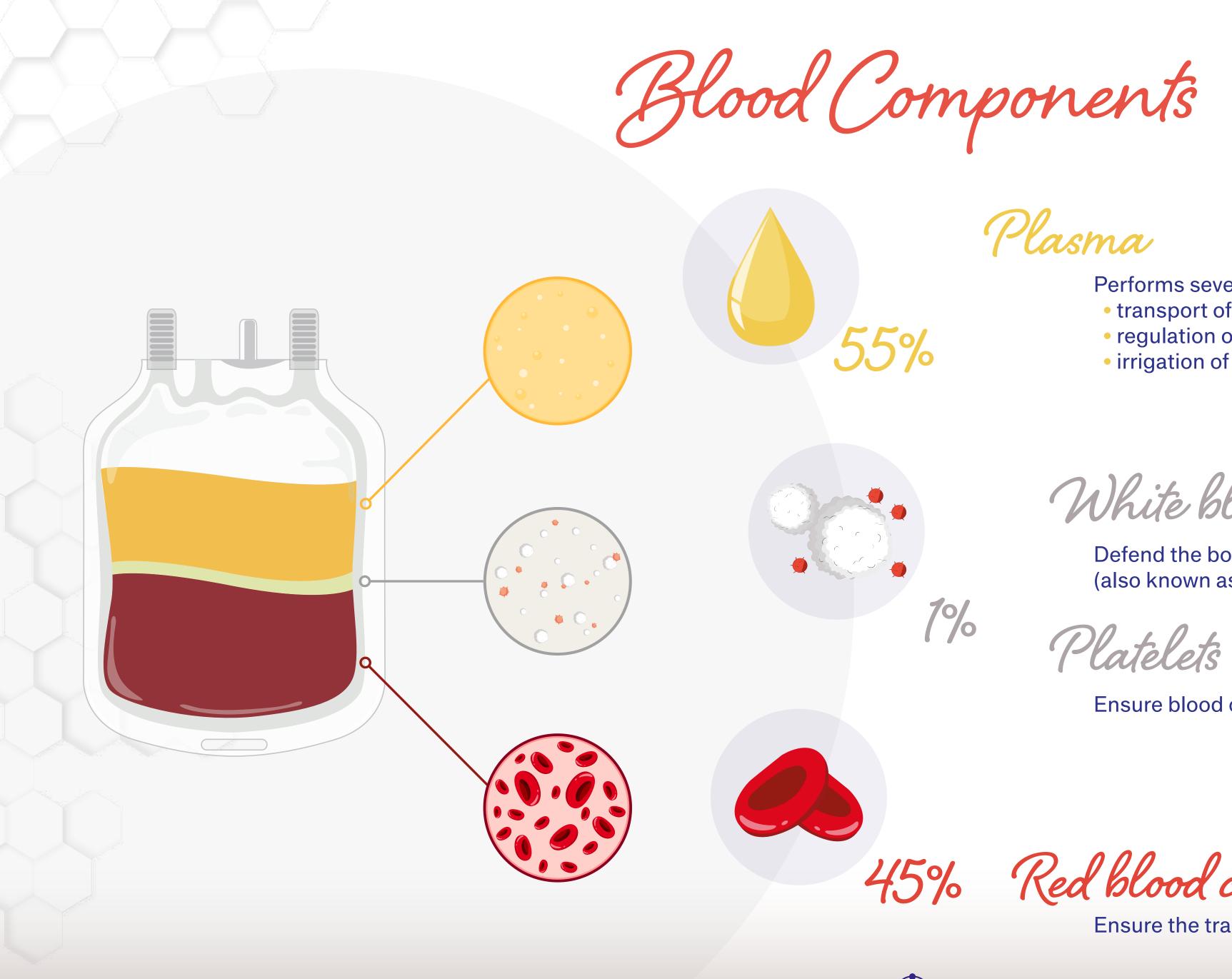
### **OTHERS**

- Associations
- Media
- **Key Opinon Leaders**









Performs several functions :

- transport of blood cells and nutrients
- regulation of water and mineral salts in the body
- irrigation of tissues

White blood cells

Defend the body against external agression (also known as leukocytes)

Ensure blood clotting in the event of wound

Red blood cells

Ensure the transport of oxygen to various organs





Blood Processing Solutions



It's Macopharma's expertise with disposables, equipment, software, and processing guidelines that supports healthcare professionals to provide safer and higher quality blood components in an efficient and sustainable way for the benefit of donors and patients.

## **Solutions to make** the best out of every drop of blood.







TRACEABILITY, **AND COMFORT** FOR USERS

COLLECTION SOLUTIONS

**SEPARATION** SOLUTIONS

PATHOGEN INACTIVATION SOLUTIONS

**CORD BLOOD** SOLUTIONS

**BIO BANKING** SOLUTIONS

©Macopharma, 2023. All rights reserved.

Fron



























www.macopharma.com